

Brittany Harrison

brittany@axisfamilymediation.com

QUALIFICATIONS

- Experience working and with individuals involved in the justice system
- Knowledge of community agencies and resources and able to develop effective adult training techniques
- Able to respond to all emergency and challenging situations in a calm and effective manner, Strong problem-solving ability
- Demonstrated tact and diplomacy in providing individual or group counselling to teach problem solving skills, prioritize issues, anger management, self-control and coping strategies
- Strong computer skills with Microsoft Office; accurately prepare weekly reports, strong interpersonal and communication skills
- Experienced with writing reports, developing and implementing individual service plans, case-noting and monitoring accurate client information, inputting offender information and documentation into organization databases
- Committed to professionalism and excellence; strong interpersonal and communication skills

EDUCATION

Honors Graduate, Community and Justice Services Diploma

Mohawk College - Hamilton, ON

2016

- Related Courses: Canada's Judicial System, Psychology and The Criminal Justice System, Addictions and Mental Health; Youth Justice System

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Student – Criminology and Policing Program(Bachelor's Degree)

2021 - Present

Laurier University – Brantford, ON

- Police Psychology
- Introduction to Criminology

RELATED EXPERIENCE

St. Leonard's Community Services, Peter Willis Residence, Brantford, ON

2017- Present

Support Counsellor

- Monitor whereabouts of federal offenders on parole in the community and residence, Handling complaints in a calm and effective manner
- Participate in monthly Case Management Team meetings to update each Parole Officer on the progression of their clients' as well as develop further plans to assist them(refer to programs, increase or decrease curfews or the hours the individual is allowed out in the community, loss or granted privileges)
- Conduct weekly meetings with the residents to help assist in their future endeavors
- Administer medication, in-house urinalysis and breathalyzers and client transportation
- Ensure safety of staff and clients through regular patrols of the residence
- Answer after hours crisis calls, develop safety plans, close files, complete wellness checks and contact emergency services as required

St. Leonard's Community Services, Transitional Housing department, Brantford, ON 2017-Present
Support Counsellor

- Ensures all documentation, filing, and paperwork is completed according to Agency standards
- Distributes and documents resident funds and recreational funds and collects, records, and provides receipts for client savings
- Intervenes and manages client behaviors
- Tours the facility to ensure the residence, clients and grounds are safe and secure and takes corrective action
- Liaises with other departments and sectors to update and share information
- Establishes and maintains professional working relationships with community organizations and other agencies by sharing information and resolving problems with groups

St. Leonard's Community Services, Youth Resource Centre, Brantford, ON 2017-Present
Support Counsellor

- Supervised youth residing in the residence and monitors, distributes and documents medication
- Ensured the safety of participants involved during group sessions
- Ability to develop and strategize with clients around goals and programming
- Provides respectful, equitable and effective services to diverse populations
- Develop and strategize with clients around goals and programming.

Salvation Army Booth Centre, Brantford, ON 2016- 2017
Resident Care Worker

- Greet visitors, answering the phone, and responding to inquiries without disclosing confidential information regarding clients
- Able to handle difficult and stressful situations by using own judgement and using de-escalation techniques when need be
- Noting accurate information regarding the resident's location in both the sign-out book and the Logbook. Making sure that all information regarding clients is up to date on Microsoft Office 365, HIFIS, and making sure all office filing systems and data input are correct
- The first point of contact for male offenders and homeless clients. Ensuring that occurrence are documented and critical issues are given to appropriate staff members

Indigenous Justice Conference – Evolution of Gladue in Tri-Counties

Mental Health First Aid- Mental Health Commission of Canada

Naloxone Kit Training- St. Leonard's Community Services

Non-Violent Crisis Intervention Training – St. Leonard's Community Services

OTHER ACTIVITIES AND INTERESTS

- Fitness Training and Yoga