
PROFESSIONAL SUMMARY

I help people learn, communicate, and problem-solve. I contribute and empower with thoroughly researched evidence and best-practice standards, always aiming for the ideal while remaining grounded in the realistic. I lean into difficult conversations with a nurturing, non-judgmental curiosity and I respond with empathy.

RELATED EXPERIENCE

Mediation Manager and Mediator, AXIS Family Mediation, nine locations across Southern Ontario, **2014 to Present**

- Overseeing the court-connected family mediation services and the roster of mediators.
- Conducting hundreds of mediations both in and outside of court with a 91% agreement rate.
- Providing internal tech support for client data management, statistics, and form automation.
- Empowering clients through the Family Law Information Centres (FLICs) and public education.
- Collaborating with industry partners through the Family Court Community Liaison Committee.
- Supervising college and university practicum students and mediation interns.
- Registrar for the family mediation internship program.

Family Mediation, Counselling and Tutoring, Private Practice, Waterloo, Ontario, **2005 to Present**

- Law Society/Aga Khan Conciliation and Arbitration Board panellist for “Dispute Resolution in a Pluralistic Society”
- Guest lecturer for topics including family mediation, court process, and developing parenting plans.
- Providing private family mediation and psycho-educational counselling for high school and university students.

Teacher, Wollongong P.S., Wollongong, NSW, Australia, **2001**; SJK School, Breslau, Ontario, **2002-2006, 2010/11**

- Taught JK to gr.6, special ed., high school outdoor ed. and extra-curricular programs (dogsledding, canoe trips, chess, guitar), adapting lessons and assessments with accommodations as needed to ensure student success.
- Collaborated on teams for IB curriculum planning, IEPs, policy development, and student-teacher supervision.

Instructor, Indiana University, Martinsville, Indiana, **1996-1997**

- Designed and facilitated leadership and team-building programs for undergrad and post-graduate students, and private clients including the US Army Reserve Officer Training Corps and Big Brothers.
- Supervised and instructed practicum students from IU’s Social Work and Therapeutic Recreation programs.

RELATED EDUCATION AND TRAINING

Harvard Program on Negotiation: Mediating Disputes, Harvard Law School, Cambridge, MA, USA, **2014**

Advanced Certificate in Conflict Management, Conrad Grebel University College, **2014**

Master of Social Work, Wilfrid Laurier University, Waterloo, Ontario, **2013**

- Member of the MSW Curriculum Review/CASWE Accreditation Committee, **2012-2014**.

Post-Graduate Diploma in Education (with Distinction), University of Wollongong, NSW, Australia, **2001**

- Concentration on Special Education and Differentiated Learning

Bachelor of Arts (Anthropology), Wilfrid Laurier University, Waterloo, Ontario, **1995**

PROFESSIONAL AND NOTEWORTHY DESIGNATIONS

- Accredited Family Mediator (AccFM) with the Ontario Association for Family Mediation since **2015**
- Registered with Ontario College of Social Workers and Social Service Workers (RSW) since **2013**
- Ontario College of Teachers certification (OCT) in Primary/Junior, Senior, and Online learning (D2L), since **2002**
- Host parent for international high school and college students, **2005-2019**
- 2nd Degree Black Sash Kung Fu, Tai Chi and Qigong Instructor, **1990-2008**