

RITA CZARNY, Hon. BA, C.Med.
Accredited Family Mediator (OAFM)
Chartered Mediator

7825, Bayview Ave. # 1413
Thornhill, Ont. L3T 7N2

Tel: 905 771-1100 - Fax: 905 889-8472
Email: peacefully_yours@hotmail.com

RESUME

PROFESSIONAL EXPERIENCE:

Private mediation practice/Communication and dispute resolution trainer

FRENCH LANGUAGE SERVICES COORDINATOR, Ministry of Environment, Toronto, 2012-present

- Liaise between the Ministry, the Office of Francophone Affairs, and the Francophone community regarding the *French Language Services Act*.

BILINGUAL Designated MEDIATOR, Financial Services Commission of Ontario, Dispute Resolution Services, North York, 2001-present.

- Resolution of disputes between consumers and insurers, concerning statutory accident benefits following motor-vehicle accidents (More than 3,000 mediations).

COURSE CONDUCTOR, York University, Atkinson College, Continuing Education, Toronto, 2000-2003.

- Design and production of the French version of the York University Dispute Resolution and Mediation Certificate/Family Law.
- Teaching, in French, of the Certificate In Dispute Resolution and Family Mediation.
- Coaching of French and English mediation practices.

DISPUTE RESOLUTION EDUCATOR (DRE) Atkinson Faculty of Liberal and Professional Studies, York University, 2007-present.

- Mentoring of students (In the Advanced Certificate in Dispute Resolution) in mediation at the Small Claims Court.

MEDIATION COORDINATOR, Newmarket Superior Family Court, Family Law Information Centre 1999-2001.

- Information and guidance pertaining to separation and divorce, child protection matters, alternative dispute resolution, and community resources.
- Co-ordination, management, and intake relating to mediation services.

FOUNDING MEMBER, Dialogue, French Community Mediation Co-op, Toronto, 1999-2003.

- Public relation, management, and mediation for the first bilingual community mediation services.
- Supervision and training of mediators.

ROSTER MEDIATOR,

AXIS Family Mediation Inc., Hamilton, 2009-present.

- Provision of bilingual mediation and information services in the Hamilton area for The Ministry of the Attorney General, MIP presenter.

Ontario Mandatory Mediation Program, Toronto/Ottawa, 1999-present.

- Mediation of civil cases.

Conflict Mediation Services of Downsview, Toronto, 1998-2010.

- Victim/Offender mediation with a Restorative Justice approach as part of the diversion of private prosecution in North York Provincial Court (Criminal Division).
- Youth Justice Committee.

Association of Ontario Community Care Access Centres Roster (AOCCAC), Southern Ontario, 2007-2010.

- Independent complaint facilitator (ICF) in the resolution of disputes between Community Care Access Centres and their clients.

York Region Family Court Mediation Service, Newmarket, 1999-2005.

- Comprehensive mediation of family conflicts for the Newmarket Unified Family Court and extensive report writing.

Scarborough Conflict Resolution Service, 1999-2000.

- Mediation of cases from the diversion program for privately laid complaints.

St. Stephen's Community House, Toronto, 1998-2001.

- Community and workplace mediation, case management.
- Implementation of a program for parent-teen mediation services.

Provincial Family Court, Halton, 1998-1999.

- Mediation of child support, access and custody issues.
- Writing of legally sound minutes of settlements.

SETTLEMENT COUNSELLOR for French Speaking Immigrants and Refugees, Le Centre francophone du Toronto métropolitain, Toronto: 1997-1998.

- Information and counselling pertaining to the Immigration Act.
- Bilingual mediation, advocacy, translation.

COUNSELLOR/COORDINATOR, Association of Parent Support Group of Ontario (APSGO), a registered charitable volunteer organisation for parents of delinquent children, Toronto, 1990-1994.

- Mediation of family conflicts.
- Parent support in court.

EDUCATION:

BACHELOR OF ARTS, Honour's Degree in PSYCHOLOGY, Glendon College, York University, Toronto, 1997.

- Principal Honour's Roll.

CERTIFICATE IN DISPUTE RESOLUTION, Mediation, Atkinson College, York University, Toronto, 1998.

- Family Law.

CERTIFICATE IN TRANSFORMATIVE JUSTICE, A Choice Theory Perspective, Rittenhouse, Dr. Ruth Morris, Toronto, 1999.

CERTIFICATE IN TJA Community Conferencing Facilitation, Transformative Justice Australia, Toronto, 1999.

ARBITRATION, Atkinson College, York University, Toronto, 1998.

- Labour arbitration.

COLLABORATIVE FAMILY LAW, Level 1, Barbara Landau, Toronto, 2005.

ADJUDICATOR CERTIFICATE, The Society of Ontario Adjudicators and Regulators (S.O.A.R.), Toronto, 2007.

CERTIFICATE IN FACILITATING TEAM DEVELOPMENT, A transformative Approach - Joseph Folger, Toronto, 2007.

CERTIFICATE of Bilingual EXCELLENCE, Glendon College, York University, Toronto, 1997.

- French and English.

CERTIFICATE IN REALITY THERAPY, William Glasser Institute for Choice Theory, Reality Therapy, and Quality Management, Toronto, 1996.

RESTORATIVE CIRCLES TRAINING, Dominic Barter, ongoing practice, learning, and implementing. Toronto, June 2009 & Rochester, September 2010 - ongoing.

ASSOCIATIONS:

- **CHARTERED MEDIATOR**, ADR Institute of Canada, Inc.
- **CERTIFIED MEDIATOR, IMI**, The International Mediation Institute.
- **ACCREDITED FAMILY MEDIATOR**, Ontario Association for Family Mediation/Canada (OAFM).
- **REALITY THERAPY CERTIFIED (RTC)**, The William Glasser Institute for Choice Theory, Reality Therapy, and Quality Management.
- **MEMBER**, Society of Ontario Adjudicators and Regulators (SOAR).
- **MEMBER**, Association des Juristes d'expression française de l'Ontario (AJEFO).
- **IMMEDIATE-PAST PRESIDENT**, York County Region of Ontario Association of Family Mediators (YC-OAFM).
- **PAST AREA GOVERNOR, Past PRESIDENT, Advanced Communicator Silver**, Toastmasters International.
- **Past TRAINER**, Alternatives to Violence Project Canada (A.V.P. Canada)
- **MEMBER**, Family Mediation Canada.
- **Member**, Certification candidate, Centre for NonViolent Communication, (CNVC), Marshall B. Rosenberg

REFERENCES: Will gladly be provided upon request. **VERSION FRANÇAISE: Sera produite sur demande**