

Marie-José van der Zande

e-mail: MJ@axisfamilymediation.com

Experience

Information and Referral Coordinator (IRC)

2016-present AXIS Family Mediation Inc. Kitchener, ON

- Triage referrals for mediation
- Provide information on and referrals to community agencies and organizations
- Facilitate and present Mandatory Information Programs (MIPs)

Service Coordinator for Family Centred Programs

2014-present Community Justice Initiatives Kitchener, ON

- Triage referrals from Family and Children Services.
- Assessments and intake with clients.
- Prepare and deliver Conflict Coaching Sessions.
- Consult with Family and Children Services.
- Deliver information sessions for F&CS workers.
- Provide consultation for partnering agencies.
- Administrative duties as it relates to the program.

Service Coordinator for Community Mediation Services

2012-2014 Community Justice Initiatives Kitchener, ON

- Liaise with community partners to deliver conflict resolution services.
- Coordinate volunteers to mediate referrals from a variety of clientele.
- Deliver workshops and presentations to community workplaces.
- Compile statistics and report to referral sources and funders on on-going basis.
- Facilitate Family Centred Conferences for Family and Children Services.
- Facilitate Conflict Resolution Circles in Grand Valley Institute for Women; low and max security.
- Assess and mediate referrals for Office of the Independent Police Review Director (OIPRD).

Service Coordinator for School Programs

2007-2012 Community Justice Initiatives Kitchener, ON

- Liaise with police, administrative and guidance staff at schools.
- Deliver presentations about CJI and Restorative Justice.
- On site intake and assessments of clients.
- Arrange and carry out circles and mediations for staff, students and supports.
- Training of students and staff in Restorative Justice and mediation.
- Implement Safe and Vital Communities initiative; Hate Crimes Project.

Resolve Program Assistant

2005-2007 Community Justice Initiatives Kitchener, ON

- Collect and compile statistics.
- Assign and support volunteers with cases.
- Coordinating clients and volunteers.
- Train volunteers/placements in office duties.

Court Worker –Adult Justice Committee

2006-2007

Community Justice Initiatives

Kitchener, ON

- On site intake and assessments of clients.
- Liaise with the Crown and Duty Counsel .
- Providing statistics for funders .
- Assign cases and provide support to volunteer mediators.

Service Coordinator for Youth Programs (Interim January to March 2007)

Service Coordinator for CMS (Interim September to November 2006)

2006-2007

Community Justice Initiatives

Kitchener, ON

- Screen pre and post charge referrals.
- Assign cases and provide support to volunteers.
- Liaise and report to referring agencies.
- Establish contact with clients.

Education

Current student of Masters of Peace and Conflict Studies (Part-Time)

University of Waterloo

Conrad Grebel Certificate Program (Mediation)

Conrad Grebel College

2007- 2011

Mediation Certificate Program

Conestoga College

2000-2002

Workshops, courses and training:

2015	Family Group Decision Making	George Hull Centre
2013	Accessibility training	Ontario Public Service
2012	GBLQT training	Alliance
2011	Diversity training	Immigration Canada
2011	Intensive Circle training	I.I.R.P. Pennsylvania, USA
2008	Relational Aggression	Developmental Resources
2008	Elder Abuse Circles	Community Justice Initiatives
2007	Restorative Justice Circles	Lynn Zammit
2006	Family Group Decision Making	Wilfrid Laurier University
2005	Revive training (sexual abuse)	Community Justice Initiatives
2004	Facilitator training for small groups	Lakeside Church
2003	The Cycle of Abuse	Renison College, U of W
2000	Start Your Own Business	Lutherwood C.O.D.A.
88-91	Sociology degree courses	York University

Community Interests

- Helping elderly
- Hiking and cycling
- Participate in community events.
- Community Shared Agriculture