

**Kim Goldstein** B.S.W., M.S.W., R.S.W.  
Designated Capacity Assessor  
Acc. Family Mediator, Acc. Elder Mediator (OAFM)

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## PERSONAL SUMMARY

I am an accomplished Registered Social Worker with extensive experience offering evidence and strengths based counselling, capacity assessments and family mediation to a diverse population of clients.

## CAREER EXPERIENCES

### Current Private Practice

Court Based Family Mediator sub contract with Axis Family Mediation and Peel Family Mediation Services (ongoing for past 7 years)

Designated Capacity Assessor (ongoing for the past 20 years)

- Conduct Capacity Assessments that are mandated under the Substitute Decisions Act and submit written documentation to the referring party utilizing prescribed forms, tools and protocols.
- Proficient understanding and implementation of the *Substitute Decisions Act, Children's Law Reform Act, Divorce Act, Family Law Act, Family Law Rules, and the Child Support Guidelines*.
- Mental Health Professional Presenter at Mandatory Information Sessions.
- Facilitate court based on site family mediations and off site family mediations; utilizing a family therapeutic mediation model.
- Facilitate mediations between older adults and members of their support network.
- Prepare detailed mediation reports for the parties in the family law dispute.
- Collaborate with legal counsel, duty counsel, judges and court clerks in the court system.
- Attended conferences and education sessions on accessibility, domestic violence, family law and mediation in the workplace.

### Clinical Internship (10 months)

Family and Support Services for Guelph Wellington

- Offered therapeutic counselling to individuals, couples and families experiencing work and lifestyle stress, depression, anxiety, trauma recovery, life transition, marital conflict and family violence.
- Provided counselling to clients in the child witness program and the violence against women program
- Co-facilitated the depression therapeutic support group.
- Attended interdisciplinary rounds.

## Previous Private Practice

### Long Term Care Social Work Consultant (3 years)

- Facilitated mature families through therapeutic mediation and conferencing to make difficult decisions regarding elder care issues, caregiver responsibilities, estate disputes, residency decisions and medical treatment options.
- Offered therapy to residents and family members using evidence based treatment modalities.
- Mediated disputes between clients and care team members.
- Strong understanding and implementation of the *Substitute Decisions Act, Health Care Consent Act, Family Law Act, Long Term Care Homes Act, Occupational Health and Safety Act* and the *Mental Health Act*.
- Utilized an ethical decision making framework to address complicated resident issues.
- Was an active member of seven diverse multidisciplinary care teams.
- Client base included people with cognitive, medical and psychiatric disorder.
- Promoted team development through education, communication, creative problem solving and dispute resolution techniques.

## Administrator

### Norcliffe Lifecare Centre, Hagersville (2 years)

- Effectively accounted for the daily operations of the long term home; which included fiscal management, human resource management, building operations, MOH compliance and maintaining union- labour-management relationships.
- Promoted a safe and secure environment for all stakeholders by implementing environmental improvements, infection control protocols and policies, MOH standards as well as Occupational Health and Safety work practices.
- Developed and sustained relationships with the corporate office, community partners and stakeholders, including the CCAC, and LHIN. Efficiently chaired committees with community partners;
- Exceeded corporate benchmark for customer satisfaction by achieving an overall “very good” rating in most key result areas;
- Successfully provided strategic leadership in the planning, development and execution of policies, procedures, best practice guidelines, CQI initiatives and preparations for annual MOH inspections and CCHSA surveys.
- Mediated disputes between front line staff and the management team.
- Facilitated monthly meetings between union stewards and union representatives.
- Facilitated meetings regarding contract disputes and staff discipline hearings.
- Participated in union contract negotiations.

## OTHER RELATED EXPERIENCES

### Social Work Supervisor

St. Joseph’s Villa- Dundas

### Clinical Social Worker:

Norcliffe Lifecare Centre, Hagersville

Extendicare-Wyndham Manor, Oakville

Westpark Hospital- Seniors Mental Health Program

Metropolitan Toronto Homes for the Aged

## PROFESSIONAL AFFILIATIONS

- Ontario College of Social Workers and Social Service Workers
- Member of the Ontario Association of Social Workers
- Accredited Member of Ontario Association for Family Mediation

## PROFESSIONAL EDUCATION

- Master of Social Work-Wilfrid Laurier University
- Bachelor of Social Work and Bachelor of Arts- McMaster University
- Certificate in Cognitive Behavior Therapy- Hincks Dellcrest
- Capacity Assessor Training- Capacity Assessment Office, Ministry of the Attorney General- annually/bi-annually since 1995
- Elder Mediation Training- Judy McCann-Beranger February 2013, June 2013 and June 2014
- Accessibility Training 2012-2015
- Domestic Violence Workshops, Peel Family Mediation Services, 2011-2016
- Family Law 101, Cooperative Solutions 2011-2012
- Organizational Dispute Resolution- Conrad Grebel University College 2011
- Elder Care/ Abuse Training- 16 hours of Training- Community Justice Initiatives 2011
- Peacemaking Circles Training- 16 hours of Training- Community Justice Initiatives 2011
- Mediation Internship- 100 hours of Training -Peel Family Mediation Services at the William Davis Court House in Brampton 2010
- Certificate in Practical Mediation Skills-24 Hours of Training-Community Justice Initiatives 2010
- Transformative Mediation- Conrad Grebel University College 2010
- Civil Procedures Workshop For Non Lawyer Mediators- ADR Institute 2010
- Certificate in Therapeutic Family Mediation - University of Toronto- 2009
- OANHSS Administrator Certification Course 2008
- Crestcom, Bullet Proof Manager Course 2007-2008
- OLTCA Administrator Certification 2007
- Capacity Assessment Training Program -1995- Capacity Assessment Office- M.A.G.