

TRUDI D. TOWNSEND, B.A., RSSW, AccFM

PERSONAL PROFILE:

A mature, responsible and resourceful accredited family mediator who possesses strong interpersonal, organizational and problem-solving skills. An enthusiastic, dedicated and reliable team player with excellent written and oral communication skills and a strong sense of integrity. A culturally sensitive and compassionate social service worker able to appreciate and comply with policies and procedures, ethics and standards of practice.

PROFESSIONAL DESIGNATIONS:

Accredited Family Mediator, Ontario Association for Family Mediation
Registered Social Service Worker, Ontario College of Social Workers & Social Service Workers

EDUCATION:

Bachelor of Social Work Candidate, University of Waterloo	Expected April 2018
Bachelor of Arts, Social Development Studies, University of Waterloo	2016
Social Service Worker Diploma, Fanshawe College	2014
Family Mediation Certificate, McMaster University Centre for Continuing Education	2009
Institute of Law Clerks of Ontario Certificate, Sheridan College	1997
Law Clerk Diploma, Ontario Business College	1992

RELATED TRAININGS & CERTIFICATIONS:

Addictions and Mental Health Forum, St. Leonard's Community Services
Advanced Family Mediation, Cooperative Solutions
Applied Suicide Intervention Skills Training (ASIST), Living Works
Emergency First Aid & CPR, Level C, Canadian Red Cross
Engaging Youth with Anxiety and School Refusal, Woodview
EAGALA Model Certification, Equine Assisted Growth and Learning Association
Fetal Alcohol Spectrum Disorder: What You Need to Know
Leadership Certificate, Crest Leadership Development Program
Non-Violent Physical Crisis Intervention Training, Fanshawe College
Management of the Equine Environment, Guelph University
Powerful Non-Defensive Communication, Sharon Ellison
PRIDE Foster Parent Training, Brant Family and Children's Services
Signs of Safety, Brant Family and Children's Services
Transformative Mediation, Community Justice Initiatives
Turning Down the Heat: A Collaborative Approach to Working with High Conflict Families
Working Together for Kids Mental Health

PROFESSIONAL EXPERIENCE:

Court Roster Family Mediator, Axis Family Mediation Inc.
Mandatory Information Program Presenter, Ministry of the Attorney General
Information & Referral Coordinator, The Mediation Centre
Centre Director, Norfolk Pregnancy Centre
Family/Personal Injury Law Clerk, Waterous, Holden, Amey, Hitchon

VOLUNTEER EXPERIENCE:

A Voice for the Voiceless, Youth With A Mission, Hawaii/South Africa
Board Member, Norfolk County Youth Unlimited
Board Member, Touch of Haven
Leader and Co-Facilitator, DivorceCare Support Group
GammaGirls Group Trainer and Facilitator, Brant Pregnancy & Resource Centre
Student Education, Brant Pregnancy & Resource Centre